

5 Key Manager Competencies



Participants will learn the 5 Key Competencies of being an effective manager in today's workplace and discuss what these competencies mean and why they are important



Participants will learn the Performance Coaching Model through interactive modules designed to give them the knowledge and skill to apply it to their work immediately.



Participants will receive an overview of the Mutual Action Plan and After Action Review and then apply them to real world scenarios



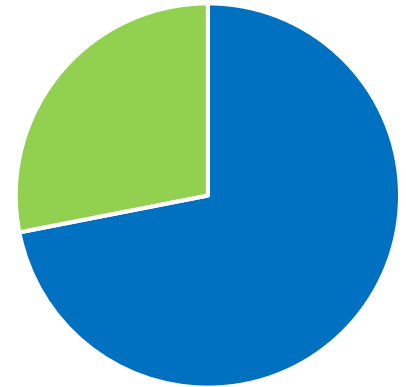
Participants will experience and learn 5 different methods for conducting collaborative idea generation sessions with their team

Performance Coaching Session

	start time:	8:00
	Unit Mins	Time
Introduction & Overview		
Course Goals	10	8:10
Opening Exercise	25	8:35
Manager Competencies		
Old vs New	10	8:45
New Competency Exploration	20	9:05
Clear Communicator	30	9:35
Break	15	9:50
Inspiring	30	10:20
Self-Awareness	30	10:50
Empathetic Coach	30	11:20
Learning	30	11:50
Lunch	70	1:00
Performance Coaching Model		
Overview	10	1:10
WHAT	30	1:40
WHY	30	2:10
HOW	30	2:40
Break	20	3:00
DO	30	3:30
REVIEW	30	4:00
Applying the Model	30	4:30
Appendix Review & Close		
Collaborative Idea Generation	15	4:45
Close	15	5:00

Session Breakdown

33% Set-up/Instruction
 66% Interactive Learning



Breaks

:15 break at 9:30
 :70 lunch at 11:50
 :20 break at 2:40

Session Success Factors

- No laptops during the session, phone on silent
- Participants will receive and should complete pre-work with their manager
- Managers should follow-up with their participants within 48 hours of the session to review learning and inspect action plan for implementation
- Leadership support from all levels to apply what they learn to their work